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Date of birth: March 13, 1984



EDUCATION:

2008 – 2013 PhD program “Health Care Administration”, School of Public Health, **National University of Kyiv-Mohyla Academy**, Kyiv, Ukraine and
Department of Health Services Research: Focusing on Chronic Care and Ageing, CAPHRI; Faculty of Health, Medicine and Life Sciences, **Maastricht University**, The Netherlands

Dissertation on: Informal patient payments in Central and Eastern European countries

PDF version of PhD thesis is available:

<http://www.maastrichtuniversity.nl/web/Institutes/FHML/CAPHRI/DepartmentsCAPHRI/HealthServicesResearch/PublicationsHSR/PhDDissertationsHSR.htm>

Date of PhD degree obtained: September 27, 2013

2006 Master Degree in Sociology, National University of “Kyiv-Mohyla Academy”

2004 Bachelor Degree in Sociology, National University of “Kyiv-Mohyla Academy”

WORK EXPERIENCE:

- September 2014 - till now** *Head* of Master program “**Health Care Management**” at School of Public Health, National University of “Kyiv-Mohyla Academy”
- September 2006 – till now** *Assistant Professor (till September 2014 - senior lecturer)*, School of Public Health, National University of “Kyiv-Mohyla Academy” Modules: “Research Methods”, “Scientific seminar” Supervision of Master theses.
- November 2013 – till now** *Organizational committee member*
First Summer School 2014 ‘**Administration in transformed health care system**’, for health care administrators, organized in collaboration of Ukraine - Swiss Mother and Child Health Program and School of Public Health NaUKMA
Since 2015 Summer School is titled: ‘Health care system transformation: Eastern Europe’ co-funded by UNICEF, International Renaissance Foundation
Winter School ‘Public Health in Ukraine’, January 18-23, 2016.
- May 2015 - till now** *Coordination of ‘Health index. Ukraine’ project*
The longitudinal study on the satisfaction of health care consumers and non-consumers with health care system in Ukraine as the initiative is established in 2015, and the first wave is taking place in 2016 with a three consequent years. It will be the first survey with will provide several series of data in order to track the changes in health care system through the population perception.
- March 2014 – till March 2015** *Consultant on monitoring and evaluation*, Ministry of Health; World Bank Project “Serving people, improving health”
- April 2008 – February 2013** *Junior researcher*, School of Public Health NaUKMA and Maastricht university
Multi-country project: Assessment of patient payment policies and projection of their efficiency, equity and quality effects. The case of Central and Eastern Europe. Funded by

European commission, coordinated by Maastricht university.

- July 2006 –
December 2008** *Administrative director,*
Research ‘A Network approach to Global Health and HIV/AIDS Initiatives: Issues of Harmonization, Systems Capacity and Marginalized Groups’ (The London School of Hygiene & Tropical Medicine - principle investigator, School of Public Health – partner organization); administrator of regional workshop (October 2006)
- June 2004 –
till 2009** *Administrative director* (till spring 2006 - Program Manager), School of Public Health, National university of “Kyiv-Mohyla academy”

PROJECT AND OTHER EXPERIENCE:

- October 2015 -
till now** *SPH NaUKMA project coordinator,*
Bridging Innovations, Health and Societies: Educational capacity building in the Eastern European Neighbouring Areas/BIHSENA Project of Maastricht university, The Netherlands; Erasmus plus capacity building Project
- May 2015 –
December 2015** *Head of Social Projects Department*
‘Oberig’ Private clinics, Kyiv
- September 2014 –
till now** *Associate Editor,*
BMC Health Services Research
- May 2013 -
December 2015** *SPH NaUKMA project coordinator,*
Supporting Evidence-based poliCymaking ThroUgh health Research in Eastern Europe – SECTOR Project of Karolinska Institutet, Stockholm, Sweden
- September 2013 –
December 2015** *SPH NaUKMA project member,*
Research Links Project of Karolinska Institutet, Stockholm, Sweden
- January 2013 –
September 2013** *Head of Research Group,* School of Public Health
Gender Assessment of Health Care Domain in Ukraine project, funded by Swiss Cooperation Office in Ukraine.
- February 2012 –
October 2012** *Researcher,* Kiev International Institute of Sociology.
Governance in Health Care in Ukraine study, funded by theWorld Bank.
- December 2011** *Researcher,* Kiev International Institute of Sociology
Evaluation of "Stop TB in Ukraine" program, funded by Akhmetov Foundation.
- November 2011 –
January 2012** *Researcher,* Kiev International Institute of Sociology
The study "Social mobilization in TB and community involvement in Ukraine", which was funded by WHO in Ukraine.
- 2009 – 2012** *SPH NaUKMA project participant,*
Development of Best Practice Model Doctoral Schools for Structured PhD Programme Implementation in Ukraine and Georgia, Tempus Project
- Summer 2005** *Coordinator of quota group,* Kyiv International Institute of Sociology
Ukrainian elite study

TRAININGS & SUMMER SCHOOLS (as a participant):

- August 30-31, 2015** Marie Curie IAPP Summer School *for Multiple Moralities and Shadow Economies in Post-socialism*,
Zagreb, Croatia
- November 2014** *Development of Communication Strategy*, Training,
UNICEF
- August 25-30, 2014** *Summer School in Public Health Policy, Economics and Management*
in Lugano (Switzerland)
Swiss School of Public Health +

NON-SCIENTIFIC PUBLICATIONS, COMMENTARIES:

- Commentary in Patients bearing gifts. **The Economist**. March 24, 2015
<http://www.economist.com/news/europe/21647087-central-and-eastern-europe-low-paid-doctors-accept-bribes-and-patients-offer-them-patients-bearing>
- In Connections we trust. Abel Polese and Tetiana Stepurko. Transitions online. April 13, 2016
<http://www.tol.org/client/article/25784-ukraine-governance-connections-society.html>

PUBLICATIONS IN IMPACT-FACTOR JOURNALS:

- Stepurko, T., Pavlova, M., & Groot, W. (2016). Overall satisfaction of health care users with the quality of and access to health care services: a cross-sectional study in six Central and Eastern European countries. *BMC Health Services Research*, 16(1), 1.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2015). To pay or not to pay? A multicountry study on informal payments for health-care services and consumers' perceptions. *Health Expectations*, 18(6), 2978-2993.
- Stepurko, T., M. Pavlova, I. Gryga, W. Groot (2013). Informal payments for health care services—corruption or gratitude? A study on public attitudes, perceptions and opinions in six central and eastern european countries. *Communist and Post-Communist Studies*, 46(4), 419-431.
- Stepurko, T., M. Pavlova, O. Levenets, I. Gryga, W. Groot. (2013) Informal patient payments in maternity hospitals in Kiev, Ukraine. *International journal of health planning and management*, 28(2):e169-87. doi: 10.1002/hpm.2155.2013
- Stepurko, T., M. Pavlova, I. Gryga, W. Groot (2010). Empirical studies on informal patient payments for health care services: A systematic and critical review of research methods and instruments. *BMC Health Services Research*, 10: 273.

Book chapters:

- Stepurko, T., Goroshko, A., Belli, P.C. (2016) Professionalism of health workforce in Ukraine. In: *Ethics and professionalism in health care: transition and challenges*. Ashgate Publishing. Forthcoming.
- Stepurko, T., Pavlova, M., Gryga, I., Muraskiene, L., & Groot, W. (2015). Informal Payments For Healthcare Services In Lithuania And Ukraine. In: J.Morris, A.Polese (eds) *Informal Economies in Post-Socialist*

Spaces. Palgrave Macmillan. p.195-224.

Publications in peer-review journals:

- Stepurko, T., Pavlova, M., Gryga, I., Groot, W. (2015) Making Patients Pay: Informal Patient Payments in Central and Eastern European Countries. *Frontiers in public health* 3.
- Кутузова Д., Степурко Т., Ковтонюк П. (2015). Пацієнт, споживач чи клієнт? як називати тих, хто по цей бік лікарні?. *Наукові записки НаУКМА*. Соціологічні науки.
Kutuzova D. Stepurko T., Kovtonyuk P. (2015). Patient, consumer or client? Who are those who are outside of the hospital?. *Naukovi zapysky, Sociological Science*.
- Stepurko, T., Pavlova, M., Gryga, I., Muraskiene, L., & Groot, W. (2015). Informal payments for health care services: The case of Lithuania, Poland and Ukraine. *Journal of Eurasian Studies*, 6(1), 46-58.
- Stepurko, T., Vitiuk, V., Kvit, A., & Kovtonyuk, P. (2014). Medical Care on the Euromaidan: Who have saved the lives of the protesters?. *Social, Health, and Communication Studies Journal*, 1(1), 80-104.
- Оксамитна, С. М., & Степурко, Т. Г. (2014). Соціальний статус лікарів в українському суспільстві. *Наукові записки НаУКМА*. Соціологічні науки, (161), 63-71.
Oksamytna, S.M, & Stepurko, T. (2014). Social status of physicians in Ukrainian society. *Naukovi zapysky, Sociological Science* (161), 63-71.
- Степурко, Т., Павлова, М., Грига, І., Оксамитна С.М., Грот, В. (2013). Неформальні платежі пацієнтів медичних закладів в Україні та Болгарії. *Наукові записки*, Том 148, Соціологічні науки, с.83-92.
Stepurko, T. Pavlova, M., Gryga, I., Oksamytna S.M., Groot, W. (2013). Informal patient payments in Ukraine and Bulgaria. *Naukovi zapysky, Sociological Science* 148, 83-92.
- Pravosud, V., Andreeva, T., Kulchynska, R., Liakh, A., Makarenko, J., Pascal, A., ... & Stepurko, T. (2012). Ukrainian nutrition behavior through the prism of childhood reminiscences. *Tobacco Control & Public Health in Eastern Europe*, 2.
- Danyliv, A., Stepurko, T., Gryga, I., Pavlova, M., Groot, W.(2012). Is there a place for the patient in the Ukrainian health care system? Patient payment policies and investment priorities in health care in Ukraine. *Society and Economy*, 34(2), pp.273-291.
- Pavlova, M., Tambor, M., Stepurko, T., van Merode, G.G., Groot, W. (2012). Assessment of Patient Payment Policy in CEE countries: from a conceptual framework to policy indicators. *Society and Economy*, 34(2), pp.193-220.
- Fomenko, T., & Stepurko, T. (2012). Informal patient payments in oncology practice. *Tobacco Control and Public Health in Eastern Europe*, 2, s13-s14.
- Melnyk, V., Gryga, I., & Stepurko, T. (2012). Informal patient payments in Bulgaria and Ukraine. *Tobacco Control and Public Health in Eastern Europe*, 2, s15-s16.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2011). Informal patient payments and public attitudes towards these payments: evidence from six CEE countries. *Scripta Scientifica Medica*, 43(7), 143-146.
- Gryga, I., Stepurko, T., Danyliv, A., Gryga, M., Lynnyk, O., Pavlova, M., & Groot, W. (2010). Attitudes towards patient payments in Ukraine: is there a place for official patient charges. *Zeszyty Naukowe Ochrony Zdrowia. Zdrowie Publiczne I Zarzadzanie*, 13(1), 69-78.
- Pavlova, M., Stepurko, T., Gordeev, V. S., Tomini, S., Gryga, I., & Groot, W. (2010). Informal patient

payments for health care services: policy challenges and strategies for solutions. *Zeszytu Naukowe Ochrony Zdrowia. Zdrowie Publiczne i Zarządzanie*, 5-11.

- Андреева, Т., Луцик, О., Степурко, Т., Красовський, К., Шевель, А., Семенова, Д., О.М. (2009). Перші результати заборони куріння на території Національного університету" Києво-Могилянська академія": пілотне опитування студентів, співробітників та викладачів. *Східно-Європейський журнал громадського здоров'я* 2(6), 117.
- Черниш Т., Хренов М., Грига І. (2008). Створення приватної медичної установи в м.Києві: Маркетингові аспекти. *Магістеріум*, Випуск 32, Соціальна робота і охорона здоров'я, 32, 28-35.
Chernysh T., Khrenov M. Gryga I. (2008). Establishment of a private medical clinics in Kiev: Marketing aspects. *Magisterium*, Issue on Social Work and Health care, 32, 28-35.

Other publications:

- Ukraine 2016: where is the state? Abel Polese and Tetiana Stepurko. May 2016
<http://www.balcanicaucaso.org/eng/Areas/Ukraine/Ukraine-2016-where-is-the-state-171206>
- Ukraine: healthcare and informal payments. Abel Polese and Tetiana Stepurko. June 2016
<http://www.balcanicaucaso.org/eng/Areas/Ukraine/Ukraine-healthcare-and-informal-payments-172600>
- Тетяна Степурко. (2014) Драбина без сходинок. Кар'єрне зростання лікарів в державній системі. *PRO Менеджмент в охороні здоров'я*, № 9.
Tatiana Stepurko. (2014) Ladder without steps. Career of medical staff in the state health care facilities. *PRO Health Care Management*, № 9.
- Тетяна Степурко, Анна Ющенко. (2014) Ласкаво просимо з чорного входу. Найм на роботу лікарів в державній системі. *PRO Менеджмент в охороні здоров'я*, № 8.
Tatiana Stepurko, Anna Iushchenko. (2014) Welcome to the hospital from the back door. Recruitment of doctors in the state health care facilities. *PRO Health Care Management*, № 8.
- Stepurko Tetiana, Gordeev Vladimir S., Tomini Sonila, Pavlova Milena, Gryga Irena and Groot Wim. The price of a childbirth. Out-of-pocket payments for maternity care in Central and Eastern Europe. European Policy-brief April 2013.
Available on: https://ec.europa.eu/research/social-sciences/pdf/policy_briefs/brief_asspro_maternity_care_in_cee_countries.pdf
- Степурко Т., Грига І. (2013). Компетенції адміністраторів в охороні здоров'я: реалії та перспективи. *Аналітична записка НСЗ/2013*. Інститут економічних досліджень та політичних консультацій.
Stepurko T., Gryga I. (2013). Competences of Health Care Administrators: Realities and Perspectives. Analytical paper НСЗ / 2013. Institute for Economic Research and Policy Consulting.
Access: http://www.ier.com.ua/ua/publications/consultancy_work/?pid=3984
- Степурко Т., Грига І. (2013). Що заважає головним лікарям стати менеджерами? *PRO Менеджмент в охороні здоров'я*, № 6.
Stepurko T., Gryga I. (2013). What prevents the head doctors become managers? *PRO Health Care Management*, № 6.
- Данилів А., Степурко Т., Грига І. (2013). За що готові платити українські пацієнти? *Ваше здоров'я*, 13-14, с.6.
Danyliv A., Stepurko T., Gryga I. (2013). What to pay Ukrainian patients? *Vashe Zdorovia*, 13-14, p.6.

- Степурко Т., Данилів А., Грига І. (2013). Фінансування з кишені в кишеню. Неформальні платежі пацієнтів. *PRO Менеджмент в охороні здоров'я*, № 5, с.42-49.
Stepurko T., Danyliv A., Gryga I. (2013). Funding from pocket to pocket. Informal payments to patients. *PRO Health Care Management*, № 5, p.42-49.
- Семигіна Т., Грига І., Степурко Т. (2011) Подарунок лікарю – корупція чи подяка? *Віче*, № 19, С. 36-39.
Semigina T., Gryga I., Stepurko T. (2011) Present the doctor - or thanks to corruption? *Viche*, № 19, S. 36-39.
- Stepurko Tetiana, Gordeev Vladimir S., Tomini Sonila, Pavlova Milena, Gryga Irena and Groot Wim. Informal patient payments: Concepts and challenges. Policy-brief 2/2009.
Available on: <http://www.assprocee2007.com/ASSPRO%20CEE%202007%20PB%202%202009.pdf>
- Левенець О., Черниш Т., Грига І. (2009) Неформальні платежі пацієнтів. *Главный врач*, 10, с.43-46.
Levenets O., Chernysh T., Gryga I. (2009) Informal payments to patients. *Glavnyi vrach*, 10, 43-46.

INTERNATIONAL & EUROPEAN CONFERENCES

- Stepurko T., Pavlova, M., Groot, W. (2016) Informal payments for health care and service satisfaction in Central and Eastern Europe. 11th European conference on health economics, July 13-16 2016, Hamburg, Germany.
http://www.euhea.eu/files/content/files/Program_EuHEA_Conference_2016.pdf
- Stepurko T. (2016) Childbirth in Ukraine: Innovations, Decision-making and Patients' Coping Mechanisms. 2016 ASEES-MAG Summer Convention. 26 - 28 June 2016, Ukrainian Catholic University. Lviv, Ukraine
http://www.aseees.org/sites/default/files/downloads/ASEES-MAG-Lviv_Printed-Program-%20Final2.pdf
- Polese A., Stepurko T., Kovasc B. (2015). Policymaking and “informal rights”. Evidence from the Central and Eastern Europe. Scientific conference “Informality in Central and South-East Europe. Linkages between political and economic actors”, October 30 – 31, Belgrade, Serbia.
- Stepurko T. (2015). The role of informal patient payments in maternity care. *Informal payment in maternity care - Corvinus Health Policy and Health Economics Conference Series 2014/4*. Budapest (Hungary), September 29, 2015

Health Research Group, Central European University and Department of Health Economics, Faculty of Economics, Corvinus University of Budapest in cooperation with:
Health Economics Study Circle, Corvinus University of Budapest
Health and Health Care Economics Section of the Hungarian Economic Association
Hungarian Association of Health Economics

- Stepurko, T., Vitiuk, V., Kvit, A., & Kovtonyuk, P. (2015). Medical Help Provision to Maidaners in Ukraine: Informality vs Institutionalized Care. *9th Pan-European Conference on International Relations. The Worlds of Violence*. September 23-26, 2015, Giardini Naxos, Sicily, Italy. Organised by the European International Studies Association and the University of Catania
- Marie Curie IAPP Conference. Tackling Undeclared Work – Asymmetry between Formal and Informal Institutions. Zagreb, Croatia. 1 September 2015

- Stepurko, T. (2015). Governance in health care: what does it mean in post-Soviet countries and how to measure it? *Social Sciences & Medical Innovations: The International Conference. Doing Things Together*. Tomsk State National Research University, (Tomsk, Russia). 21-23 May 2015,
- Stepurko T, Danyliv A. (2015). Health and Care Services in Ukraine: Gender Responsiveness or Gender Challenge? *Political is Personal: Regimes of Gender, Health and Care Conference*. European university at Saint-Petersburg, April 16-17, 2015.
- Stepurko, T., Goroshko, A., Belli, P. (2015). Professionalism of health workforce in Ukraine. *Ethics and Professionalism in Health Care. Backgrounds, Frameworks, Challenges Conference*. Institute for Medical Ethics and History of Medicine Ruhr University Bochum, Germany. February 9-13, 2015.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2014). Informal patient payments in Lithuania, Poland and Ukraine. *Social Sciences and Medical Innovations Conference*. Tomsk, Russia. May 15-17, 2014.
- Iushchenko, A., Stepurko, T., Miroschnichenko, A., Miniailo, I., Goroshko, A., Maynzyuk, K., Dzhygyr, Y., Belli, P. (2013). Human resource governance in public health care facilities in Ukraine. *Governance in Health Care Conference*, University of Duisburg-Essen, Germany. March 11 – 12, 2013.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2012). Evidence on patient payments in Bulgaria, Hungary and Ukraine. *9th European Conference on Health Economics (ECHE 2012)*, Zurich, Switzerland. July 18-21, 2012.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2012). Public opinion on informal patient payments: Central and Eastern European comparison. *WAPOR 65th Annual Conference: The New World of Public Opinion Research*, Hong Kong, China. June 14-16, 2012.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2011). Informal patient payments and public attitudes towards these payments: evidence from six CEE countries. *50 Years Medical University – Varna. Jubilee Scientific Conference 10 Years Faculty of Public Health*. October, 2011.
- Stepurko, T., Pavlova, M., Gryga, I., & Groot, W. (2010). The scope and scale of informal patient payments in Europe: a re-examination of empirical evidence. (ECHE 2010) Helsinki, Finland. July 7 – 10, 2010.
- Stepurko, T., Pavlova, M., Levenets, O., Gryga, I., & Groot, W. (2010) Informal patient payments in Ukrainian maternity hospitals. *8th European Conference on Health Economics (ECHE 2010)*, Helsinki, Finland. July 7 – 10, 2010.

Mobility programs and guest speeches

2016 Tallinn university of technology, Estonia

2016 Tallinn national university, Estonia

PhD Theses Supervision

2015 – till now Olena Levenets. Welfare, poverty and inequality in Central Asia and the Caucasus: an exploration of informal practices in the health sector. Marie Curie ITN early stage researcher, Tallinn school of economics and business administration at Tallinn university of Technology, Tallinn, Estonia

Master Theses Supervision, Completed

- 2008 Матвій Хренов. Розробка маркетингової стратегії на прикладі приватної клініки «Оберіг»
Matviy Khrenov. Marketing strategy development on the example of a private clinic "Oberig"
- 2009 Олена Левенець. Неофіційні платежі пацієнтів в пологових будинках міста Києва
Olena Levenets. Informal patient payments in maternity hospitals in Kyiv
- 2012 Валерія Просол. Доступність та якість акушерської-гінекологічної допомоги: досвід та ставлення жінок
Valeria Prosol. Accessibility and quality of obstetrician-gynecologic care: women's experience and attitudes
- 2012 Тетяна Фоменко. Неофіційні платежі пацієнтів в онкологічній практиці
Tetiana Fomenko. Informal patient payments in oncology.
- 2012 Вікторія Мельник. Неофіційні платежі пацієнтів в країнах Східної та Центральної Європи
Victoria Melnyk. Informal patient payments in Central and Eastern European countries
- 2013 Анна Ющенко. Управління персоналом в закладах охорони здоров'я в Україні
Anna Iushchenko. Human resource governance at health care facilities in Ukraine
- 2014 Вероніка Коваленко. Обізнаність матерів щодо здоров'я, розвитку і догляду за дитиною першого року життя
Veronika Kovalenko. Mothers' awareness on infant health, development and care.
- 2014 Катерина Яковенко. Медична допомога в Україні: гендерні особливості
Kateryna Yakovenko. Medical assistance in Ukraine: gender aspects
- 2014 Анна Коробчук. Роль неформальних практик у професійній діяльності лікарів
Anna Korobchuk. The role of informal practices in medical doctors' profession
- 2014 Ганна Єніна. Медико-соціальні послуги для жінок, які народжують першу дитину після 35 років
Anna Enina. Medical and social services for women who give birth to their first child after age of 35 years
- 2016 Світлана Вітковська. Забезпечення професіоналізму лікарів в Україні: роль медичних університетів
Svitlana Vitkovska. Ensuring professionalism in Ukraine: the role of medical universities
- 2016 Дарина Кугузова. Сприйняття ролі та поведінки пацієнта, споживача та клієнта в медицині
The role perception and behavior of the patient, consumer and client in health care
- 2016 Анастасія Роєнко. Здоров'я чоловіків: розуміння та соціокультурні особливості
Anastasia Roenko. Men's health: understanding and socio-cultural characteristics
- 2016 Олена Вучковська. Міжнародні ітинеранти: досвід та перспективи для української охорони здоров'я
Olena Bychkovska. International itinerants: experience and perspectives for Ukrainian health care